



# IL TELECOMMUNICATOR EMERGENCY RESPONSE TASK FORCE

## TRAINING COMMITTEE NEWSLETTER

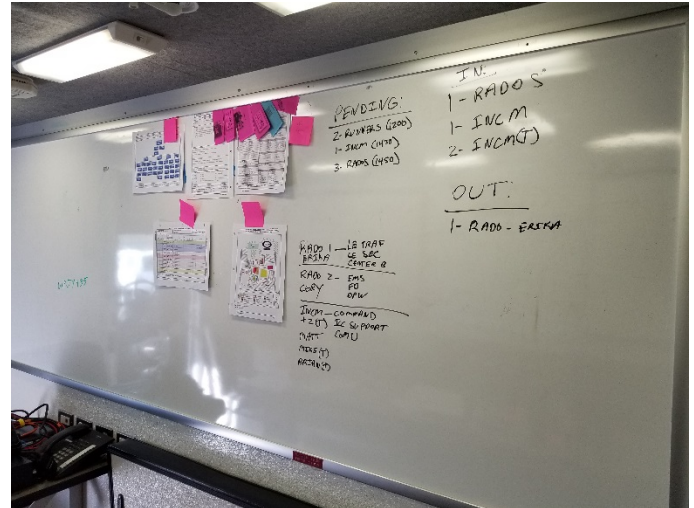
*"We Are Ready!"*  
DECEMBER 2017

### What is INCM ??

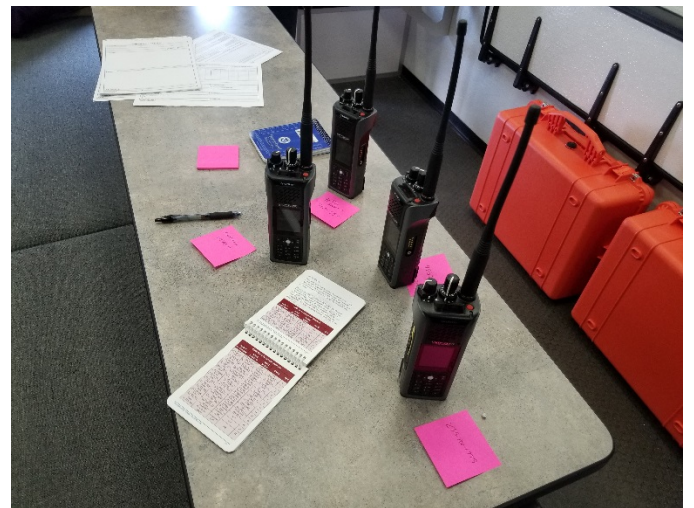
From December 12th to 14th several members of IL-TERT attended the Incident Communications Center Manager (INCM) course presented by the Department of Homeland Security Office of Emergency Communications. The course was hosted by the Strategic Technology Reserve and DuPage County Emergency Management in Wheaton. This was the first time that the INCM course has ever been offered in the state.

The INCM is a recognized ICS position, and operates in the communications unit, answering directly to the COM-L. The function of the INCM is to manage all operations of the Incident Command Center (ICC). This includes establishing the ICC, managing personnel (Radio Operators, Incident Tactical Dispatchers and Message Runners), and requesting the resources needed to keep the ICC functioning properly. At the culmination of the three day course, students worked in small teams to establish and then operate a simulated ICC at a county fair. This allowed students to display the skills learned in the course while also getting some hands on experience in the role. UCP-4 and Naperville MOC1 were brought to the site and utilized for this final exercise. The ITECS-4 Team also assisted the course; giving students a tour and overview of the capabilities of ITECS units, and providing cache radios for the exercise.

This was an extremely beneficial course for members of IL-TERT, especially team leaders, and served to prepare them to manage the ICC in a real world call out.



The INCM Candidates have received their certificates from the course, and are now working towards completing their position task book in order to become some of the first state recognized Incident Communication Center Managers in Illinois. IL-TERT is thankful to the agencies that made this training possible, and is very proud of the members who completed this course!





*Best Wishes in 2018 -*

*The IL-TERT Training  
Committee*